

## BID TABULATION - MAINTENANCE AGREEMENT FUSION SUITE OF PRODUCTS 2011

<b>MAINTENANCE AGREEMENT FUSION SUITE OF PRODUCTS BID OPENING 3-29-11</b>	<b>BUSCOMM INC</b>	<b>TOPP BUSINESS SOLUTIONS</b>
	449*9 LILBURN PARK ST. LOUIS MO 63146-3535	1110 SAGINAW ST SCRANTON PA 18505-3638
<b>ANNUAL MAINTENANCE SERVICE AGREEMENT</b>	\$8,334.04	NO BID
<b>SERVICES INCLUDED</b>	BUSCOMM INCORPORATED IS CERTIFIED TO SUPPORT THE FUSION SUITE OF PRODUCTS. CONTRACT COVERAGE TO BEGIN MONDAY MAY 9, 2011. PROMPT RESPONSE TO ALL SERVICE CALLS PROVIDED 24/7/365. ON-SITE SUPPORT WITHIN 60 MILES.  PRIORITY SERVICE/RESPONSE. DIAGNOSTIC CALL WITHIN 30 MINUTES OF SERVICE REQUEST. REPLACEMENT PARTS, IF COVERED, REPLACED AT NO COST. PROVIDE & INSTALL UPDATES WITHOUT ADDITIONAL CHARGE. MAKE AVAILABLE SOFTWARE UPGRADES.	-
<b>LABOR</b>		
MOVE / ADD / CHANGE - NORMAL BUSINESS HOURS	\$150.00 PER HOUR	-
MOVE / ADD / CHANGE - AFTER - HOURS SERVICE	\$225.00 PER HOUR	-
SUNDAY / HOLIDAY SERVICE OR MOVE / ADD / CHANGE	\$300.00 PER HOUR	-
<b>TRAVEL</b>		
NORMAL BUSINESS HOURS	\$75.00 PER HOUR	-
AFTER - HOURS	\$112.50 PER HOUR	-
SUNDAY / HOLIDAY	\$150.00 PER HOUR	-
<b>AFFIDAVIT COMPLETED</b>	YES	-
<b>COPY OF INSURANCE PROVIDED</b>	YES	-
<b>COMMENTS:</b>	ONE HOUR MINIMUM CHARGE FOR ALL LABOR INCLUDING TELEPHONE SUPPORT	